



# THE FUTURE

OF COMPUTERIZED MAINTENANCE MANAGEMENT

From  
*What if?*



To  
*What's Next?*



# WHAT IF...

actively managing your maintenance operations became a way to control costs and improve quality throughout your organization? What if... aggressive maintenance management resulted in measurably better employee morale and customer satisfaction? What if... your maintenance department functioned as a profit center, contributing to your organization's bottom line?

## WHATEVER YOUR BUSINESS

manufacturing, property management, government, health care, recreation, fleet operations, education, or any other organization where wisely managing your assets is critical to the bottom line—with the MaintiMizer™ Client/Server Edition computerized maintenance management system from Ashcom Technologies, you can stop wondering what if and start enjoying what's next:

- Improved product quality and production levels
- Increased maintenance productivity and labor efficiency
- Lower material costs and reduced MRO inventory
- Improved equipment performance and longer equipment life
- Cleaner, safer facilities
- Decreased maintenance staff turnover (and lower costs for hiring and training)
- Improved internal and external customer satisfaction and loyalty





## AN INVESTMENT IN PROFITABILITY AND QUALITY

What's more, MaintiMizer™ Client/Server Edition delivers a proven return on investment with an average payback period of as little as six months. Plus, MaintiMizer™ Client/Server Edition creates a strong foundation for your organization's ISO 9000 and other regulatory compliance efforts.

But don't take our word for it—according to independent sources, MaintiMizer™ Client/Server Edition is the most cost effective, value packed computerized maintenance management software system on the market today.



*“MaintiMizer™ has helped us eliminate staff downtime and reduce trouble calls, saving time and money. Customer service and satisfaction has improved too. The bottom line is that MaintiMizer™ helps me maintain the campus more smoothly than in previous years.”*

*—MIKE JACKINO, Facilities Coordinator, The State University of New York at Fredonia, Fredonia, NY*

*“As much as MaintiMizer™ has helped my department do its job better, the benefits to our members have been even more significant.*

—JERRY REED, PROPERTY MANAGER, GRAND ISLAND YMCA, GRAND ISLAND, NE

*The facility is cleaner, everything works, and the members are happy—in fact, membership is up more than 11% over last year.”*

## MAINTIMIZER™ CLIENT/SERVER GENERAL AND ADVANCED SYSTEM FEATURES

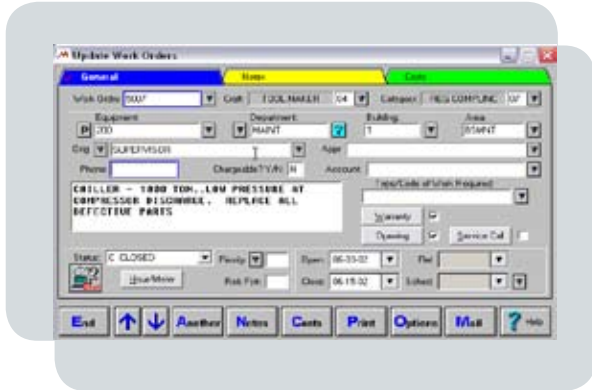


- Features a 32 bit SQL database for fast data processing and report access.
- Supports an unlimited number of equipment, inventory, work order and other records.
- Offers clean, uncluttered data screens for easy data entry and retrieval—even people without previous computer skills can learn the system quickly and easily.
- Allows users to view drawings, sketches and maps.
- Supports user-defined screens and reports.
- Available as either a stand alone or network program.

## MAINTIMIZER™ CLIENT/SERVER EDITION WEB WORK REQUEST PROGRAM

As an add-on to MaintiMizer™ Client/Server Edition, we offer the MaintiMizer™ Web Work Request Program. Wouldn't it be great to get rid of those stacks of paper Work Request forms? What if you could reduce the number of calls you get in a day to change a florescent bulb or unplug a stopped up toilet or move around equipment and furniture? Now you can by utilizing this web based application. MaintiMizer™ Web Work Request Program will allow you to provide anyone in your organization

with a fast, simple way of submitting Work Requests to your department with NO paper, NO phone calls and NO interruptions. Simply place a link to the MaintiMizer™ Web Work Request Program on your company's Intranet or Internet home page and anyone can submit Work Requests electronically. It's simple, it's fast and best of all you are not involved until YOU choose to be.



*“MaintiMizer™ focuses and supports our preventive maintenance efforts. As a result, we have fewer emergency calls and much happier guests. Life is easier with MaintiMizer™—it helps my department function at a higher level.”*

—JIM WHITCOMB, MANAGER OF MAINTENANCE AND ENGINEERING, MYSTIC LAKE CASINO, PRIOR LAKE, MN

### OTHER SYSTEM FEATURES

- *WORK ORDER APPLICATION—provides an efficient, easy-to-use method for tracking maintenance tasks, labor hours, and inventory usage and supports emailing of work order requests.*
- *INVENTORY APPLICATION—offers quick, accurate retrieval of vendor references, storeroom and parts availability, and outstanding purchase order status.*
- *VENDOR AND PURCHASING APPLICATION—allows generation of both requisitions and purchase orders using our standard form or your custom form. (This application can also be interfaced to many existing ERP applications.)*

### CUSTOMIZED INSTALLATIONS AND SUPPORT

*You can also customize your MaintiMizer™ Client/Server Edition installation with a variety of additional features, services, and modules, including:*

- *Bar code software to track parts/inventory and equipment*
- *Bar code hardware, including scanners and printers*
- *Vehicle management application*
- *Custom programming*
- *On-site implementation and training assistance*
- *On-site technical support or remote technical support via phone, fax, email or internet*

*“After evaluating nearly 70 systems, we chose MaintiMizer™ to manage our maintenance inventory system and preventive maintenance functions. That was 13 years ago and we’ve been believers in MaintiMizer™ ever since.”*

—TOM EHRENBERG, ENGINEERING PROCESS ANALYST, JOHNSONVILLE SAUSAGE, SHEBOYGAN FALLS, WI



## GOING MOBILE

We also offer Mobile MaintiMizer™, a powerful tool that interfaces to our flagship product MaintiMizer™. Mobile MaintiMizer™ simplifies the wireless interface with your CMMS database. Scan barcodes and update inventory, work orders, service records and other crucial data in real time with no delays, no wires and no distance limits!



In order to provide you with the best option to fit your business needs, Mobile MaintiMizer™ is available in three versions. Use your PDA with Pocket PC and ActiveSync capability to record fieldwork and upload results to the MaintiMizer™ Client/Server Edition database through a batch upload. Or take your field operations to the next level by using our 802.11b-compliant wireless network version. No wires, no delays- just real-time communication with your MaintiMizer™ Client/Server Edition database from anywhere on your wireless network. And now Ashcom is proud to offer the first cellular-compatible real-time CMMS interface. Using the T-Mobile wireless backbone, Mobile MaintiMizer™ can be used with the HP6315 PDA phone shown in the picture, to communicate directly with your MaintiMizer™ Client/Server Edition database miles from your network, in real-time. Imagine being able to create work orders, update existing work orders, or other crucial data while in the field, or 1000 miles away from your wired network and your colleagues and management team will be able to see and use this information instantly.

# INSTALLATION AND BEST PRACTICES CONSULTING SUPPORT ENSURING YOU GET TO WHAT'S NEXT

Once your organization has decided to invest in MaintiMizer™ Client/Server Edition, the Ashcom team stands ready to ensure you get the greatest possible return on your investment in the shortest possible time.

Our team of experienced professionals combines customer focus with technical excellence the kind gained from more than 20 years of experience with CMMS installation and support. They know that a CMMS is more than just a tool that, when implemented properly, your MaintiMizer™ system is the foundation of a proactive maintenance culture.

Our **installation support** is designed to get your MaintiMizer™ Client/Server Edition system up and running quickly with minimal disruption to your day-to-day operations. Just ask us we can:

- Install MaintiMizer™ Client/Server Edition on your PC or network
- Collect and/or develop your base data (equipment, personnel, and inventory lists; preventive maintenance tasks, etc.)
- Integrate your base data into the MaintiMizer™ Client/Server Edition system
- Create custom reports to address your specific needs
- Complete a ROI assessment based on efficiency improvements and cost savings resulting from your MaintiMizer™ Client/Server Edition installation

**Best Maintenance Practices consulting support** is offered through our Maintenance Strategies Group. We offer consulting and training designed to help you establish and realize the benefits of using Best Maintenance Practices throughout your entire maintenance department. Our consulting and training support services include:

- **Turnkey implementation of your MaintiMizer™ Client/Server Edition system** to ensure that when your new system goes live, Best Maintenance Practices are developed, documented, established, and understood by all users from the very beginning. A turnkey implementation takes the system from in the box to fully functional in the shop or on the floor.
- **Training and educational offerings** both at your site and at our state-of-the-art training facility in Ann Arbor, Michigan. Examples include “Best Maintenance Practices,” “Planning, Scheduling, and Coordinating of Maintenance Activities,” and “Understanding and Utilizing Metrics or Key Performance Indicators (KPs) to Drive Proper Behaviors.”

*Don't see the particular feature or service you were looking for? Call us at 1-734-665-1780 or (in North America) toll-free at 800-366-0793. Chances are we offer (or can develop) exactly what you need to make the MaintiMizer™ Client/Server Edition system work for you.*

# OFFICES

Ashcom Technologies, Inc. is the premier knowledge and business management company offering a one-stop solution to all your information processing needs. We specialize in the development and installation of state-of-the-art systems and technology designed to help your organization save money, increase quality, and improve the bottom line. Our comprehensive array of products includes computerized maintenance management systems (MaintiMizer™), document management systems (DocuMizer™), and automated invoice processing systems (PayMizer™). Ashcom Technologies, Inc. is the most cost-effective and efficient source for solutions to your most critical business information management needs.



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Visit us on the web at [www.ashcomtech.com](http://www.ashcomtech.com)